

**झारखण्डकेन्द्रीयविश्वविद्यालय, राँची**  
**CENTRAL UNIVERSITY OF JHARKHAND, RANCHI**  
संसदीय)अधिनियमकेतहत 2009 मेंस्थापितकेन्द्रीयविश्वविद्यालय(  
(A Central University established by an Act of Parliament in 2009)

Ref. No.CUJ/IT-Planning/2017/59/16-17

Dated: 10/10/2017

**Subject: Notice Inviting Tender for procurement of Cyberroam CR500iNG-XP with 3 years subscription including buy back of existing Cyberroam CR500ia model.**

Central University of Jharkhand, Brambe, Ranchi invites quotation for supply, erection, installation, commissioning, testing, demonstration and training of **Cyberroam CR500iNG-XP**. Tender forms can be downloaded from the website (**www.cuj.ac.in**) of the University. The bidders are requested to read the tender document carefully and ensure compliance with all specifications/instructions herein. Non-compliance with specifications/ instructions in this document may disqualify the bidders from the tender exercise. The Registrar, CUJ, Bramber, Ranchi reserves the right to select the item (in single or multiple units) or to reject any quotation wholly or partly without assigning any reason. Incomplete bidders, amendments and additions to tender after opening or late bidders are liable to be ignored and rejected.

**Terms and Conditions: -**

1. The Technical and Financial bids should be quoted separately and put in different sealed envelopes marked "Technical bid" or "Financial bid" as applicable. These separate bids envelopes are to be put in an outer envelope which should also be sealed.
2. The technical and financial bids should be submitted in original. The financial bid should include the cost of main equipment/item and its accessories. If there is any separate cost for installation etc. that should be quoted separately.
3. Each individual sealed envelope as well as the outer envelope should be marked with the following reference on the top left hand corner: CUJ/IT-Planning/2017/59/16-17 **dated 10/10/2017**
4. The printed literature and catalogue/brochure giving full technical details should be included with the technical bid to verify the specifications quoted in the tender. The bidders should submit copies of suitable documents in support of their reputation, credentials and past performance.
5. The rates should be quoted in figures (typed or printed) and cutting should be avoided. The final amount should be in figures as well as in words. If there are cuttings, they should be duly initialed, failing which the bids are liable to be rejected.
6. Any bids received after 25th Oct, 2017 – 11.00 AM shall not be considered.
7. The Technical Bids and Financial Bids will be opened on 25<sup>th</sup> Oct, 2017- 03.00 PM.
8. While sending rates, the firm shall give an undertaking to the effect that "the terms/conditions mentioned in the enquiry letter/Tender Notice against which the rates are being given are acceptable to the firm." In case the firms do not give this undertaking, their rates will not be considered.
9. If the supplier/firm is original equipment manufacturer (OEM)/authorized dealer/sole distributor of any item, the certificate to this effect should be attached.
10. The quantity shown against the item is approximate and may vary as per demand of the University at the time of placing order.
11. All tender documents should have to be sent through courier, speed post or registered post only. All tender documents received after the specified date and time shall not be considered. The postal address for submitting the bidders is: **"Internal Audit Officer (I/c Purchase), Stores and Purchase" Central University of Jharkhand, Ratu-Lohardaga Road, CTI Campus, Brambe, Ranchi-835205, India"**

12. In the event of any dispute or difference(s) between the vendee University (CUJ, Brambe) and the vendor(s) arising out of non-supply of material or supplies not found according to specifications or any other cause whatsoever relating to the supply or purchase order before or after the supply has been executed, shall be referred to “The Registrar, CUJ, Brambe, Ranchi who may decide the matter himself or may appoint arbitrator(s) under the arbitration and conciliation Act,1996. The decision of the arbitrator shall be final and binding on both the parties.
13. All disputes shall be subject to Ranchi Jurisdiction only.
14. All bidders in which any of the prescribed conditions is not fulfilled or any condition is put forth by the tenderer shall be summarily rejected.
15. The bidders or their authorized representatives may also be present during the opening of the Technical Bid and Financial Bid, if they desire so, at their own expenses. **Note:** Price bids of only those bidders will be opened whose technical bids are found suitable by the committee appointed for the purpose.
16. **Clarifications:** In case the bidders require any clarification regarding the tender documents, they are requested to contact our office (**e-mail: systemanalyst@cuja.ac.in on or before 24<sup>th</sup> Oct,2017**).
17. **Tender Cost:** A Demand draft of Rs. 500/-(Rupees Five Thousand only) towards non-refundable tender fee, drawn in favour of “Central University of Jharkhand, Brambe” payable at Ranchi should accompany the Technical bid documents. In the absence of tender cost, the tender will not be accepted.
18. An Earnest Money deposit of **Rs.5,000/-** in the form of Demand Draft in favor of the “**Registrar, Central University of Jharkhand**” payable at **Ranchi**, must be forwarded along with the quotation(s).
19. **Performance Bank Guarantee:** A performance bank guarantee from a scheduled bank in India for an amount equal to 10% of the price for duration of two months beyond the expiry of warranty period will be taken from the supplier or Indian agent.
20. **Pre-Qualification Criteria:** (a.) Bidders should be the manufacturer / authorized dealer. Letter of Authorization from original equipment manufacturer (OEM) on the same and specific to the tender should be enclosed. (b.) The Vendors who have earlier supplied the equipment to any of the University and other Institute of National Repute may only tender. The details of such institutions and the cost with name of equipment may also be supplied with the bids. (c.) An undertaking from the OEM is required stating that they would facilitate the bidder on a regular basis with technology/product updates and extend support for the warranty as well. (d.) OEM should be internationally reputed Branded Company. (e.) Non-compliance of tender terms, non-submission of required documents, lack of clarity of the specifications, contradiction between bidder specification and supporting documents etc. may lead to rejection of the bid. (f.) Furnishing of wrong/ambiguous information in the compliance statement may lead to rejection of bid and further black listing of the bidder, if prima-facie it appears that the information in the compliance statement was given with a malafide/fraudulent intent.
21. **Prices:** (a.) The Prices quoted should be inclusive of all taxes or duties, packing, forwarding, freight, insurance, delivery and commissioning etc. at destination site (CUJ, Brambe, Ranchi, Jharkhand). CUJ, Brambe is registered with DSIR, Govt. of India and is exempted from Custom / Excise Duty. Exemption Certificate to this effect will be issued by CUJ, Brambe. Hence, Customs/Excise Duty exempted price should be quoted. The rates shall be firm and final. Nothing extra shall be paid on any account. In the price bid/financial bid, the vendor should clearly mention the final price breakup i.e. ex-work price/FCA price, FOB price, CIP/CIF price & FOR CUJ, Brambe, Ranchi Campus price, as applicable in their bid. (b.) In case of imported equipment(s)/item(s), the agency commission, if any, payable in Indian rupees should be mentioned separately. For imported equipment, the Letter of Credit will be opened for the amount excluding agency commission in Indian Rupees. The firm should clearly mention the address of foreign bank in the financial bid.

(b) The final price may be quoted **after the deduction of buy back price** of the existing Cyberroam CR 500ia available with the University and buy back price must be mentioned separately as (Cost of the Device – Buy back price of existing device)

22. **Validity:** The bid should be valid for acceptance up to a period of 180 Days. The Bidders should be ready to extend the validity, if required without any additional financial implications.
23. **Delivery:** The Equipment should be delivered and installed within the period as specified in the purchase order and be ready for use within 15 days of the issue of purchase order unless otherwise prescribed. If the bidder fails to deliver and place any or all the Equipment's or perform the service by the specified date, penalty at the rate of 1% per week of the total order value subject to the maximum of 10% of total order value will be deducted.
24. **Training:** Bidders need to provide adequate training/hand on working methodology of Cyberroam 500iNG-XP and provide hard copy to the technical team of CUJ, Brambe at their cost. CUJ, Brambe will not bear any training expenditure.
25. **Warranty Declaration:** Bidders must give the comprehensive on-site warranty as required from the date of successful installation of Equipment against any manufacturing defects and also give the warranty declaration that "everything to be supplied by us hereunder shall be free from all defects and faults in material, workmanship and shall be of the highest quality and material of the type ordered, shall be in full conformity with the specification and shall be complete enough to carry out the experiments, as specified in the tender document. Any deviation in the material and the specifications from the accepted terms may liable to be rejected and the bidders need to supply all the goods in the specified form to the satisfaction / specifications specified in the order / contract and demonstrate at their own cost.
26. **Annual Maintenance:** Bidders must provide AMC for the supplied equipment for 3years
27. **Tender expenses and documents:** All costs incurred by the bidder in the preparation of the tender shall be at the entire expense of the bidder.
28. **Tender Evaluation Criteria:** The technical bids will be opened and evaluated by a duly constituted committee. After evaluation of the technical bid, the financial bid for only those offers which have qualified in the evaluation of technical bid will be opened.
29. **Manual and documentation:** All the manuals necessary for operating and servicing the equipment (including details of electronic circuits) will have to be provided along with the instrument. The operational manual, drivers and their CD's which requires installation of the software is to be provided.
30. The CUJ, Brambe reserves the right to cancel the tender at any stage (point of time) without assigning any reason.
31. Bidders should go through the tender terms, conditions and specifications carefully and fill in the attached compliance statement accurately and unambiguously. They should ensure that all the required documents are furnished along with the bid.

Sd/-  
Registrar

## BID PARTICULARS

1. Name of the Supplier : \_\_\_\_\_

2. Address of the Supplier : \_\_\_\_\_

\_\_\_\_\_

3. Availability of demonstration of equipment :                      Yes / No

4. Tender cost enclosed:                      Yes/No if yes D.D. No. Bank Amount \_\_\_\_\_

5. EMD enclosed:                      Yes / No if (Yes) D.D. No. Bank \_\_\_\_\_

6. Name and address of the Officer/contact person to whom all references shall be made regarding this tender enquiry.

(a) Name            : \_\_\_\_\_

(b) Address        : \_\_\_\_\_

(c) Telephone No. : \_\_\_\_\_

(d) Fax No.        : \_\_\_\_\_

(e) Mobile No     : \_\_\_\_\_

(f) e-Mail         : \_\_\_\_\_

(g) Web            : \_\_\_\_\_

Dated : .....

Place : .....

Authorised Signatory with Seal

**Technical Bid FOR Cyberroam CR500iNG-XP with 3 years subscription including buy back of existing Cyberroam CR500ia model.**

SI No.	Items Specification	Quantity reqd.	Compliance Statement (Pls. give details of deviation if any)
1	<b>Cyberoam CR500iNG-XP (Next Generation Firewall)- 8×10/100/1000 Ethernet ports, 25000 Mbps Firewall Throughput, 3750 Mbps NGFW Throughput , 3000 Mbps Fully Protected Throughput with 2 Flexi Slots for add-on port modules of (8 Copper/8 x 1GbE Fiber/4 x 10GbE Fiber) 3 years subscription for Web and Application Filter, IPS, Gateway Antivirus, Gateway Antispam, 8*5 support, WAF, Warranty and AMC support for 3 years</b>	1	

**PRICE BID FOR Cyberroam CR500iNG-XP with 3 years subscription including buy back of existing Cyberroam CR500ia model.**

Sl No.	Items Specification	Quantity reqd.	Amount(In Rs)
1	<p><b>Cyberoam CR500iNG-XP (Next Generation Firewall)- 8×10/100/1000 Ethernet ports, 25000 Mbps Firewall Throughput, 3750 Mbps NGFW Throughput , 3000 Mbps Fully Protected Throughput with 2 Flexi Slots for add-on port modules of (8 Copper/8 x 1GbE Fiber/4 x 10GbE Fiber)</b></p> <p><b>3 years subscription for Web and Application Filter, IPS, Gateway Antivirus, Gateway Antispam, 8*5 support, WAF, Warranty and AMC support for 3 years</b></p> <p>(This price should be after the deduction of buy back price of the existing Cyberroam CR 500ia available with the University)</p>	1	
<b>Total (In Rs)</b>			

	Items Specification	Total (In Rs)
2	<b>Cost of the Device – Buy back price of existing device – Cyberroam 500ia</b>	

Authorised Signatory with Seal

General Terms:

Terms and Conditions

1. Specification of all the items mentioned above should be as per technical specification submitted by the firm.
2. The items shall be delivered within 15 days.
3. Complete and successful installation of all the items.
4. The items purchased should not be broken, non-functioning or tampered at the time of delivery.
5. Delivery of the product F.O.R at Central University of Jharkhand, Brambe, Ranchi
6. Payment will be made within 30 days after the delivery, installation, operational, training, existing back up and rules of existing Cyberroam 500ia uploaded on new Cyberroam 500iNG-XP and thorough check of the products/items purchased.
7. The operational manual, drivers and their CD's which requires installation of the software is to be provided.
8. **Performance Bank Guarantee:** A performance bank guarantee from a scheduled bank in India for an amount equal to 10% of the price for duration of two months beyond the expiry of warranty period will be taken from the supplier or Indian agent.
9. **Integration and Implementation of Cyberroam to provide authentication based internet access.**