



**झारखण्ड केन्द्रीय विश्वविद्यालय**  
**Central University of Jharkhand**  
 (Established by an Act of Parliament of India, 2009)

**Dated – 12<sup>th</sup> Feb, 2019**

**Query remarks asked from various vendors**

Sr. No.	Description	Description	Remarks/Queries	CUJ remarks
1	<b>SECTION – VI LIST OF REQUIREMENTS Part I</b> Contract period – 5 Years	BOQ Column-5 Units (please quote for 12 months)	May please clarify As per our understanding there should be 3 separate line item: 1.Design and Development, payment after completion of Design and Development 2. Hosting – Five Years, payment annually 3 Maintenance-Five years, payment quarterly or annually	Please refer Corrigendum dated 12 <sup>th</sup> Feb, 2019, uploaded on University website www.cuj.ac.in
2	<b>SECTION – VI LIST OF REQUIREMENTS Part I</b> Installation and Commissioning of services shall be done at the earliest but not later than 7 days of after award of contract/letter of intent. For delayed delivery and/or installation and commissioning liquidated damages will get applied as per GCC clause 17	<b>Annexure – I [E] Timelines</b>  <b>[F] Period of Completion</b> The entire work is required to be completed in all respects within Two months from the date of issue of the acceptance letter.	May please clarify: As per our understanding Annexure – I need to be considered.	Kindly ignore the line “Installation and commissioning of services shall be done at the earliest but not later than 7 days of after award of contract/letter of intent.  University will consider Annexure I – [E] Timelines and [F] – Period of Completion as mentioned in the tender document.
3	With reference to your		clarification required	AS per the tender doc,

	tender notification for website design, Development, maintenance and hosting in <a href="http://eprocure.gov.in">eprocure.gov.in</a> tender id 2019_CUJ_430537_1, Its quoted as dedicated Server with set of specifications.		is " Is it a dedicated server or the hosting to be done in shared server with such specifications"	vendor has to host the website on their dedicated server but the server may host other websites in the same server.
4	Page no. 34, [B] Scope of work	Feature of sending bulk SMS, email etc. Through portal	<p>Please clarify whether we need to create provision of the feature or whether we need to send bulk SMS &amp; email through the portal.</p> <p>If in case we need to send bulk SMS &amp; email then please specify the number of SMS that would be sent in a year and also specify the number of people/staff/students to whom we need to send as this would impact prices.</p>	<b><i>Yes, website need to create this provision for future. (SMS)</i></b>
5	Page no. 34, [B] Scope of work	Compliance for GIGW and other Government guidelines: The vendor has to through Government technical auditor etc.	Please clarify whether bidder need to comply with GIGW guidelines or whether bidder need to get GIGW compliance certified from STQC as this would impact prices.	<b><i>The bidder has to abide by the provision of GIGW manual.</i></b>
6	The Configuration mentioned in the Tender Document with dedicated server and 2 TB space is too high and not required for the website content scope. The quote with this configuration for 5 year hosting far exceeds the Tender value mentioned on official E-Procurement website for the tender as			<b>Bidder has to submit the required specification for website development as per tender document.</b>

	<p>5,00,000(5 Lakh Rupees)  <a href="https://eprocure.gov.in/eprocure/app?component=%24DirectLink_0&amp;page=FrontEndAdvancedSearchResult&amp;service=direct&amp;session=T&amp;sp=SsT52CoFu4E4TMK79vLHeUg%3D%3D">https://eprocure.gov.in/eprocure/app?component=%24DirectLink_0&amp;page=FrontEndAdvancedSearchResult&amp;service=direct&amp;session=T&amp;sp=SsT52CoFu4E4TMK79vLHeUg%3D%3D</a>  Can we provide quote with lower configuration or you prefer quote with same configuration as mentioned in the tender doc?</p>			
7	<p>On page 34 of 45 Scope of Work it is mentioned that “The vendor has to through Government technical auditor etc. Where CUJ staff would facilitate for the same. [Annexure II]” . Does that mean that CUJ would bear the cost of Security Audit before Website deployment or We(Vendor) need to provide?</p>			<p><b><i>The bidder has to abide by the provision of GIGW manual.</i></b></p> <p><b><i>CUJ will not bear any cost of Security Audit separately.</i></b></p>
8	<p>26.4 Bidder should prepare the Bid Security/EMD as per the instructions specified in the Tender Enquiry Document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the Tender Enquiry Document. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected. Kindly confirm whether the tender document need to be submitted in hard copy or not.</p>			<p><b><i>Bidder has to send the original DD against EMD by post/courier latest by the last date of bid submission or as specified in the Tender Enquiry Document. The details of the DD/any other accepted instrument, should tally with the details available in the scanned copy submitted in the portal.</i></b></p> <p><b>No hardcopy of the tender is to be submitted.</b></p>
9	Section	The bidder shall upload in its	Since it is a	<b><i>KINDLY IGNORE</i></b>

	18 , Page no 11	bid the required as well as the relevant documents like technical data, literature, drawings etc. to establish that the Design, Development, Hosting and Maintenance of Website offered in the bid fully conform to the Design, Development, Hosting and Maintenance of Website specified by the purchaser in the Tender Enquiry Document. For this purpose the bidder shall also upload a clause-by-clause commentary on the technical specifications and other technical details incorporated by the purchaser in the Tender Enquiry Document to establish technical responsiveness of the Design, Development, Hosting and Maintenance of Website offered in its bid.	development and service type tender , and in RFP there is no compliance details available , so, same clause is not applicable for tender. Request you please omit this clause from tender condition	<b>THIS SECTION 18, PAGE NO 11</b>
	Section 31.4 poin no (iv)	Bidder has quoted for goods manufactured by other manufacturer(s) without the required Manufacturer"s Authorization Form as per Section XIII.	This is not applicable for a Web Development tender, please omit this condition.	<b>KINDLY IGNORE THIS SECTION 31.4 POINT NO (IV)</b>
	Scope of Work , Annexure	Maintenance of website (for Five years) in consultation	Please clarify if the team will be working at your Office for	Cuj will not provide any "IT Infrastructure" to the bidder.

	I, point no 5	with CUJ Technical Cell: The vendor has to deploy sufficient technical, graphics, language experts to maintain and update the website. The website needs to be updated in order to accommodate any future changes and requirements at CUJ. E.g. integration of cataloguing software with website; integration of mobile application with website content etc. And as per the further requirement of University time to time	5 years , and ncessarry IT infrastructure shall be provided by you ? Alos confirm no of engineers you desired to full fill your requirement .	Bidder has to arrange their own infrastructure and manpower.
	Section 13.1	Payment Terms	It is requested to release payments Phase wise as per proposed Work Plan . Work Plan enclosed	Please refer Corrigendum dated 12 <sup>th</sup> Feb, 2019, uploaded on University website www.cuj.ac.in
	Section VII	<p>TECHNICAL SPECIFICATION AND SPECIAL TERMS &amp; CONDITIONS, Specifications for tender for hosting cuj.ac.in on a dedicated server for CUJ website (cuj.ac.in)</p> <p>Hosting charges will be for hosting the website for five years with option to terminate it anytime if work of the vendor is dissatisfactory/not up to requirements of CUJ. Payment will be made half</p>	Please clarify, how to quote server price , since there is no option provided in boq for quoting server price.	Please refer Corrigendum dated 12 <sup>th</sup> Feb, 2019, uploaded on University website www.cuj.ac.in

		yearly basis (post service -no advance payment) prorate.		
	BOQ for this tender		Please clarify shall we quote the price for One Year only for Development, Hosting and 1 Year Maintenance from go-live? Then how to quote for rest 4 years Maintenance.	Please refer Corrigendum dated 12 <sup>th</sup> Feb, 2019, uploaded on University website <a href="http://www.cuj.ac.in">www.cuj.ac.in</a>